

NAM (National Arbitration and Mediation)
Self-Storage Industry Dispute Resolution Rules and Procedures
990 Stewart Avenue, First Floor
Garden City, NY 11530

Telephone: 1-800-358-2550 Fax: 516-794-8971 www.namadr.com

## NAM'S SELF-STORAGE INDUSTRY DISPUTE RESOLUTION RULES AND PROCEDURES DEMAND FOR ARBITRATION/ARBITRATION NOTICE

CLAIMANT INFORMATIO	<u> </u>	
Name(s):		
*Contact Person or Counsel:		
Address:		
Phone:		
Fax:		
Email Address:		
File/Claim Number:		
RESPONDENT INFORMATION Name(s):	TION	
*Contact Person or Counsel:		
Address:		
Phone:		
Email Address:		
*Fax:		
*File/Claim Number:		
*if applicable		

RESPONDENT(S): Please take notice that, pursuant to NAM's Self-Storage Industry Dispute Resolution Rules and Procedures which provides for arbitration of disputes arising thereunder, the Claimant identified above <a href="hereby-demands arbitration of a claim against you">hereby demands arbitration of a claim against you</a>. You have thirty (30) days to serve the Claimant and NAM with a Reply to this Demand for Arbitration/Arbitration Notice by messenger service, overnight delivery service by a nationally recognized courier company or by certified mail. If you do not serve the Claimant and NAM with a Reply within 30 days of service of this Notice, the Arbitrator may enter an award against you.

## **CLAIMANT SECTION: EXPLANATION OF DEMAND**

The Claimant is claiming the following relief, which may include the following:

Principal balance					
Interest accrued					
Legal expenses					
Cost of arbitration*					
Other (specify)					
(1 ,					
Total					
		r Matters Governo	ed by NAM's Self-S	Storage Industry Di	spute Resolution
	· /	aries alleged fol	llows (The Clain	nant should prov	vide a detailed
Inderlying agreement/pr	covision that provide	s for arbitration	n of this dispute	also contain the	right of
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party's representative accepthe outcome of this case. In led to him/her by NAM per I, nor its Officers, Directors with any arbitration or media either NAM, nor its Officers, spute resolution or judicial pany claims against NAM for ribitrators/mediators, agents,	ts responsibility for pays the event that the party taining to this matter reg s, employees, representa- tion conducted under to Directors, employees, reproceeding and may not redamage, loss or injury etc. (d) NAM reserves	ment of all fees big represents him/h gardless of the out tives, Arbitrators of hese Rules or any epresentatives, Arl be called to testify and hereby waive the right to withher	lled to the Claiman erself, then the part come of this case. or Mediators shall other rules of prod bitrators or Mediator at any subsequent any cause of action old release of the A	at by NAM pertaining accepts responsible I also understand the liable for any accedure mutually agrors is a necessary particle proceeding and (c) in or other remedy a	ng to this matter bility for payment he following: (a) act or omission in reed upon by the arty in any further the parties agree against NAM, its
Γ by: (signature)					
			Date/	/	
	Legal expenses Cost of arbitration* Other (specify)  Total  Total  The arbitration is fully described as a concedures ("NAM's Fee Scheolon of the nature of the herein and attach any end attach any end attach and attach a	Interest accrued  Legal expenses  Cost of arbitration*  Other (specify)  Total  The arbitration is fully described in NAM's Fees for occdures ("NAM's Fee Schedule").  Ton of the nature of the dispute and the injurberein and attach any evidence hereto):  If yes, please a party's representative accepts responsibility for pays the outcome of this case. In the event that the party led to him/her by NAM pertaining to this matter region its Officers, Directors, employees, representative any arbitration or mediation conducted under the cither NAM, nor its Officers, Directors, employees, representative resolution or judicial proceeding and may not any claims against NAM for damage, loss or injury rebitrators/mediators, agents, etc. (d) NAM reserves region and laparent in the land outstanding fees due to NAM from all party reports.	Interest accrued Legal expenses Cost of arbitration* Other (specify)  Total  The arbitration is fully described in NAM's Fees for Matters Governocedures ("NAM's Fee Schedule").  on of the nature of the dispute and the injuries alleged fol herein and attach any evidence hereto):  If yes, please attach a copy of party's representative accepts responsibility for payment of all fees bit the outcome of this case. In the event that the party represents him/he det to him/her by NAM pertaining to this matter regardless of the out I, nor its Officers, Directors, employees, representatives, Arbitrators with any arbitration or mediation conducted under these Rules or any either NAM, nor its Officers, Directors, employees, representatives, Arbitrators with any arbitration or mediation conducted under these Rules or any either NAM, nor its Officers, Directors, employees, representatives, Arbitrators with any arbitration or judicial proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive resolution or judicial proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting the proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting the proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting the proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting the proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting the proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting the proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting the proceeding and may not be called to testify any claims against NAM for damage, loss or injury and hereby waive risting	Interest accrued Legal expenses Cost of arbitration* Other (specify)  Total  The arbitration is fully described in NAM's Fees for Matters Governed by NAM's Self-Socedures ("NAM's Fee Schedule").  on of the nature of the dispute and the injuries alleged follows (The Claim herein and attach any evidence hereto):  If yes, please attach a copy of the document of party's representative accepts responsibility for payment of all fees billed to the Claiman the outcome of this case. In the event that the party represents him/herself, then the part led to him/her by NAM pertaining to this matter regardless of the outcome of this case. In, nor its Officers, Directors, employees, representatives, Arbitrators or Mediators shall with any arbitration or mediation conducted under these Rules or any other rules of proceiner NAM, nor its Officers, Directors, employees, representatives, Arbitrators or Mediators spute resolution or judicial proceeding and may not be called to testify at any subsequent any claims against NAM for damage, loss or injury and hereby waive any cause of action that the party representatives, arbitrators or Mediators, agents, etc. (d) NAM reserves the right to withhold release of the Ar, until all outstanding fees due to NAM from all parties have been paid.	Interest accrued Legal expenses Cost of arbitration* Other (specify)  Total  Total  The arbitration is fully described in NAM's Fees for Matters Governed by NAM's Self-Storage Industry Discedures ("NAM's Fee Schedule").  on of the nature of the dispute and the injuries alleged follows (The Claimant should protherein and attach any evidence hereto):  If yes, please attach a copy of the document containing the rig party's representative accepts responsibility for payment of all fees billed to the Claimant by NAM pertain the outcome of this case. In the event that the party represents him/herself, then the party accepts responsibility for interest of the outcome of this case. In the event that the party represents bim/herself, then the party accepts responsibility for payment of all fees billed to the Claimant by NAM pertain the outcome of this case. 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It also understand the party representatives, Arbitrators of Mediators is a necessary payment resolution or pudicial proceeding and may not be called to testify at any subsequent proceeding and conducted under these Rules or any other rules of procedure mutually age to the party o

## **RESPONDENT SECTION: REPLY TO DEMAND**

provide a response herein and attach any evide	ence hereto to support such position):
regardless of the outcome of this case. In the event that the of all fees billed to him/her by NAM pertaining to this maneither NAM, nor its Officers, Directors, employees, represonnection with any arbitration or mediation conducted unparties; (b) neither NAM, nor its Officers, Directors, employ alternative dispute resolution or judicial proceeding and may not to make any claims against NAM for damage, loss or in	payment of all fees billed to the Respondent by NAM pertaining to this matter party represents him/herself, then the party accepts responsibility for payment after regardless of the outcome of this case. I understand the following: (a) sentatives, Arbitrators or Mediators shall be liable for any act or omission in der these Rules or any other rules of procedure mutually agreed upon by the ees, representatives, Arbitrators or Mediators is a necessary party in any further onto be called to testify at any subsequent proceeding and (c) the parties agree nigury and hereby waive any cause of action or other remedy against NAM, its erves the right to withhold release of the Arbitrator's award, or any decision of all parties have been paid.
RESPONDENT by: (signature)	
Name:	
Title:	Date/

The parties are hereby notified that the Claimant has filed copies of the Arbitration Agreement (if applicable) and this Demand for Arbitration/Arbitration Notice at NAM's headquarters.

Either party may contact the NAM Administrator indicated below of the Self-Storage Industry Dispute Resolution Rules and Procedures in writing at NAM, Self-Storage Industry Dispute Resolution Rules and Procedures, 990 Stewart Avenue, First Floor, Garden City, New York 11530 or by telephone with questions regarding the Arbitration process or NAM's Self-Storage Industry Dispute Resolution Rules and Procedures and NAM's Fees for Matters Governed by NAM's Self-Storage Industry Dispute Resolution Rules and Procedures or to request copies thereof.

Contact the NAM Administrator, _	at
1-800-358-2550 ext.	